

Please be advised of the following updates:

1. Changes in PAL's Manila (NAIA) Terminals for Flights To and From HAN, SGN, PNH and SIN
2. Changes in Selected Domestic Structural Fares Effective Immediately

## **1. CHANGES IN PAL'S MANILA (NAIA) TERMINALS FOR FLIGHTS TO AND FROM HAN, SGN, PNH AND SIN**

***Vietnam, Cambodia and Singapore flights will use NAIA Terminal 1 from April 16, 2023.***

Starting April 16, 2023, Philippine Airlines flights to and from Hanoi, Ho Chi Minh City (Saigon), Phnom Penh, and Singapore will depart from and arrive at **Terminal 1** of Manila's Ninoy Aquino International Airport (NAIA), along with PAL flights to the United States, Guam, Canada and Bali.

All other PAL international flights, as well as all domestic flights, depart from and arrive at NAIA **Terminal 2**. Please see the full list below.

Please check the flight terminal assigned to your flight before proceeding to the airport, to ensure a hassle-free departure and arrival.

Shuttle buses between Terminals 1 and 2 will be available for PAL passengers arriving in either terminal and connecting to a flight in the other terminal. Passengers of other airlines may use the shuttle buses provided by the Manila International Airport Authority (MIAA).

The transfer of these additional routes to Terminal 1 is part of a terminal reassignment initiative of the Manila International Airport Authority (MIAA) to ease congestion and improve passenger convenience at all terminals.

### **Complete List of PAL Flights and Corresponding Manila Terminals:**

#### **From April 16, 2023:**

#### **T1 – NAIA TERMINAL 1 - Departures and Arrivals:**

Vietnam – Hanoi, Ho Chi Minh City (Saigon)  
Phnom Penh  
Singapore  
Bali  
Middle East – Dubai, Doha, Dammam, Riyadh  
Canada – Toronto, Vancouver  
United States - Los Angeles, San Francisco, New York, Honolulu  
Guam

#### **T2 – NAIA TERMINAL 2 - Departures and Arrivals:**

All PAL Domestic Flights  
Australia – Brisbane, Sydney, Perth, Melbourne  
Bangkok  
Korea – Seoul (Incheon), Busan  
Japan – Fukuoka, Tokyo (Haneda), Tokyo (Narita), Osaka (Kansai), Nagoya

Mainland China – Beijing, Shanghai, Guangzhou, Jinjiang, Xiamen, Hong Kong  
Jakarta  
Kuala Lumpur  
Macau  
Port Moresby  
Taipei

If your flight is departing **on or before April 15, 2023**, these are the NAIA terminals in use at present:

**MANILA DEPARTURES and ARRIVALS (until April 15, 2023 only):**

- **NAIA Terminal 1** - for PAL International flights to/from the United States and Guam, Toronto, Vancouver, Doha, Dubai, Riyadh, Dammam and Bali.
- **NAIA Terminal 2** - for all PAL domestic and international flights, except flights to/from the United States and Guam, Toronto, Vancouver, Doha, Dubai, Riyadh, Dammam and Bali.

**2. CHANGES IN SELECTED DOMESTIC STRUCTURAL FARES EFFECTIVE IMMEDIATELY**

Please be advised of the changes in selected domestic structural fares, effective for sales/ticketing effective immediately.

**HANDLING GUIDELINES:**

1. Unticketed passengers booked before 20MAR2023 and will be ticketed on or after 20MAR2023 must be repriced and ticketed using the current rate.
2. All tickets processed for rebooking starting 20MAR2023 with travel period on/after 20MAR2023 will be subject to applicable fare adjustments and penalties.
3. Group blockings confirmed before 20MAR2023 and will be ticketed on or after 20MAR2023 shall be ticketed using the quoted rate, provided there are no further changes made on the itinerary and no extension of the checkpoints was made.
4. The fare difference will not apply for tickets requiring reissuance to correct spelling of name.

Thank you.